

Quality Policy

Rainier delivers high levels of customer satisfaction by producing superior quality products and continually improving our Quality Management System

Performance Objectives managed through QMS:

- **1.** Internal Product Quality
- 2. Final Product Quality
- 3. Improvement
- 4. Vendor Performance
- 5. Customer Perception
- 6. Customer Satisfaction
- 7. On-time Delivery
- 8. Internal Audit Performance